



Manufacturer PSTI Support Statement

We, **Pacewave Pty Ltd** (“Pacewave”), hereby confirm the details of the product identified below, marketed and sold under the **Pacewave** brand.

Product Identification

- **Product name:** Velocity-MH
- **Hardware version:** Velocity-MH_PCB_V1.02
- **Firmware version:** Velocity-MH 6.438.3

1. Security Issue / Vulnerability Reporting

Pacewave confirms that a process is in place for reporting security issues and vulnerabilities relating to the above product.

Security contact email: cs@pacewave.com.au

Alternative contact / webpage: <https://pacewave.com.au/psti.html>

Pacewave will:

- acknowledge receipt of a reported vulnerability within **60 working days**; and
- provide a status update within **60 working days** after acknowledgement, and thereafter as appropriate depending on the nature of the issue.

2. Minimum Security Update Period

Pacewave confirms that security updates for the above product will be provided until at least:

30 April 2028.

3. Purpose of this Statement

This statement is issued by Pacewave in relation to UK PSTI compliance documentation for the above product.

For the avoidance of doubt, this statement is provided by Pacewave as the brand owner and supplier of the product in the UK market, and is intended to support Pacewave’s PSTI

compliance obligations for products marketed under the Pacewave brand.

Signed for and on behalf of

Pacewave Pty Ltd

Name: Pravind Moorthy

Title: CIO

Signature:

Pravind Moorthy

Date: 15 April 2026